

VENUE: THE BACKYARD AT PANTHERS is located at 123 Mulgoa Road Penrith . The site is open air, with various types of seating ie: Chairs, Bean bags, stools , benches All areas of the venue have view of the stage.

BOX OFFICE / TICKETING

The Box Office is located at the PANTHERS Main Reception until the headline artist commences. Please have your ticket printed and ready for scanning at the gates, or alternatively have the barcode ready on your phone.

TICKETING POLICY The official ticketing agency for this event is Ticketek .SUNSET BASH takes no responsibility for tickets purchased outside of the official agency. Tickets purchased through third parties such as Viagogo, Facebook Marketplace, Gumtree, Ebay or other sites are done so at the customer's own risk. Fraudulent tickets will not be honoured. Once a ticket purchase is completed there are no refunds or exchanges available. In purchasing a ticket to this event the purchaser acknowledges that any government mandates, public health orders or inability to attend due to illness or other changed circumstances does not render the purchaser eligibility for a refund or exchange

ARTIST TIMES GATES OPEN 2.30pm

Artist line up and playing times are subject to change.

This ticket gives access to all General Admission areas of the venue.

PARKING

Parking is available on site which is a short distance from Panthers main entry. Please note that as traffic will be at a premium there will be delays in entering and exiting the venue. Please prepare with this in mind.

CONDITIONS OF ENTRY

It is a condition of entry that all bags, and personal belongings are presented to Security Staff for inspection. Patrons detected with contraband items such as alcohol will be refused entry without refund. Please also note that the event has a no pass out policy so please come prepared for the full day.

PERMITTED ITEMS You may bring to this event: Sealed Still Bottled Water (not carbonated), Rain Poncho, Non Professional Camera (No professional lenses or video cameras).

PROHIBITED ITEMS Items strictly prohibited from entry include: Alcohol, Soft Drink & Non Alcoholic Beverages apart from Still Sealed Water, Umbrellas, Cheese Knives, Glass, Glass Jars, Metal Cutlery, Shade Structures, Tents and Canopies, Pets, Offensive Clothing, MC Club Attire, Bicycles, Scooters, Trolleys, Pets.

FOOD & BEVERAGE This event will have a large range of food and beverage outlets open for the duration of the day. A public Bar will operate offering a range of Beer, Wine, Cider, Spirits and Non-Alcoholic Beverages. All vendors will offer Tap & Go or Cash Payments.

MERCHANDISE The Merchandising store will feature a large range of official Merchandise, as well as artist offerings.

AGE RESTRICTIONS -ALL AGES GIG**DISABLED PATRONS**

Unreserved accessible parking is available in the Panthers car park . All of the viewing area is at ground level. An accessible bathroom is located in this area. Please note that this is an outdoor venue with uneven surfaces and is open to the elements. If you require any assistance on the day please ask one of our staff.

WEATHER POLICY

This event is an open air concert that will proceed rain, hail or shine. In the very unlikely event of a cancellation, ticketholders will be advised by SMS, Email and social media. The event will only be cancelled if the site is deemed unsafe to proceed / continue. This decision will be made by Event Management, Venue Management and Emergency Services. Patrons are advised to come prepared for the elements with appropriate attire footwear, a wide brimmed hat, sunscreen and rain poncho.